TD-Supervision®, a dedicated service to facilitate availability and performance diagnostics in the laboratory information system

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TECHNIDATA, supplier of software solutions for clinical laboratories and biobanks, announces the launch of TD-Supervision. This supervision service complements the TD-Synergy suite by increasing the availability and performance of the laboratory management system.

An increasingly complex environment

The changing field of clinical biology faces a challenge to consolidate laboratories that use increasingly complex platforms and technologies.

In this context, it is essential to make sure that the Laboratory Information System (LIS) works perfectly as it manages large volumes of data and peaks of activity, often on geographically distributed sites.

"*TD-Supervision was created by TECHNIDATA as an addition to its software suite, to maximize the operational availability and performance of systems*", explains Renan LEGEAS, Product Manager at TECHNIDATA.

"*TD-Supervision is an approach that is on the one hand corrective – with immediate and precise diagnostics on infrastructure, applications, and communications – and on the other hand preventative – with analysis of weak points and implementation of corrective actions. The aim is two-fold to reduce time spent monitoring and maintaining configurations, and increase efficiency to minimize downtime.* "

Accurate and efficient monitoring

Designed for easy customization and deployment, this service fits all existing configurations, without impacting the operation of the laboratory management system that is in place.

The definition of probes, indicators, and alerts allows real-time surveillance for better responsiveness. Critical data, instead of being lost in a sea of data, is traced and highlighted.

The supervision of systems is made easy with simple dashboards and predefined reports. These provide a concise and quick view of key information, such as availability rates, number and duration of outages, and the time to resolve issues. Information is presented in a single view for easy monitoring, even for multisite configurations.

Quality is a priority

"*Quality is very important to us. TECHNIDATA SAS is certified ISO 9001 and ISO 13485, and all of our software is developed with a strong emphasis on quality.*

TD-Supervision fits logically into our strategy to improve quality, and we would like to go even further by offering this dedicated and complementary service to optimize the overall quality of the service provided to customers", concludes Renan LEGEAS.

↗ **Find out more about TD-Supervision:**
http://www.technidata-web.com/index.php/solutions-a-services/services/td-supervision

About TECHNIDATA - www.technidata-web.com

With over 40 years' experience in the field of laboratory management, TECHNIDATA has become one of the leading global software suppliers for clinical, anatomic-pathology laboratories and biobank information systems. Developed in full compliance with the ISO 9001/ISO 13485 quality standards, TECHNIDATA software products are distributed in more than 25 countries worldwide and cover all the clinical laboratory disciplines: Biochemistry, Hematology, Immunology, Serology, Virology, Microbiology, Blood Banking, Histology/Cytology, Genetics, Biobanking.

Products and services:
• Laboratory Information Systems (**TD-Synergy**® suite)
• Middleware solutions (suite logicielle **TD-Harmony**® suite)
• Instrument workstations
• Point of Care Testing Management
• Web-based requests and results module
• Services : consulting, development, support, training activities

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